

CREDIT CARD OR DEBIT CARD PAYMENT PLAN

We're excited to launch a new online purchasing experience this spring! As a result, for the 2025-26 Season payment plans are only available with online purchases and are not available for purchase over the phone, through the mail, or in person.

ASSUMPTION OF RISKS NYS SAFETY IN SKIING CODE

Skiers, snowboarders, and lift passengers are governed by the NYS Safety in Skiing Code, Article 18 of the NYS General Obligations Law. Before accepting a pass or allowing a pass to be affixed to you, your attention is directed to the "Warning to Skiers" outlined below. NYS law requires you to seek out, read, review, and understand the "Warning to Skiers" before you participate in the sport of skiing or snowboarding. Skiers and snowboarders can be arrested for failure to comply with Article 18 of the NYS General Obligations Law and will be required to leave the premises. Skiing and snowboarding privileges will be denied and no refund of the season pass or lift ticket purchase price will be issued.

WARNING TO SKIERS

Downhill skiing and snowboarding, like many other sports, contains inherent risks including, but not limited to the risk of personal injury, including catastrophic injury, or death, or property damage, which may be caused by variations in terrain or weather conditions; or surface or subsurface snow, ice, bare spots or areas of thin cover, moguls, ruts, bumps, or other persons using the facilities; or rocks, forest growth, debris, branches, trees, roots, stumps; or other natural objects or man-made objects that are incidental to the provision or maintenance of a ski facility in New York State. New York law imposes a duty on you to become apprised of and understand the risks inherent in the sport of skiing or snowboarding, which are set forth above, so that you make an informed decision of whether to participate in skiing or snowboarding notwithstanding the risks. New York also imposes additional duties upon you, to which you must adhere, for the purpose of avoiding injury caused by any of the risks inherent in skiing or snowboarding. If you are not willing to assume all of these risks and abide by these duties you must not participate in skiing or snowboarding at Bristol Mountain.

CONTROLLING LAW/VENUE

I agree that the terms of this agreement are binding on all passholders represented on this form and shall be governed by the laws of the State of New York. I also agree that any legal action relating to participation at Bristol Mountain will be brought in the New York State Supreme Court, County of Ontario, or the United States District Court for the Western District of New York.

SEASON PASS POLICIES

1. To qualify for an Executive Season Pass membership, a family is defined as the parent(s) or guardian(s) and their children up to and including the age of 22 at the time of pass purchase who are either living at home or enrolled as a full-time college student. Family pass members must reside within the same household. Children age 6 & younger receive a complimentary Executive Season Pass provided they are 6 years old or younger at the time of pass purchase. A birth certificate is required for children 6 and younger. Executive Senior Season Passholders must meet the minimum age requirement when the pass is purchased. 25 and Under Season Passholders need to be age 25 or younger at the time of pass purchase. Proof of age and/or address will be required at the time of pass issuance. Age verification is required for 18-22 year-olds with an Executive Season Pass.
2. Refund requests received by October 1, 2025 will be honored for any reason. A refund in like purchase manner less a \$50 fee per transaction, or a Bristol Mountain credit for the full amount of the purchase price may be issued. Refunds are not issued for any reason after October 1, 2025, but a Bristol Mountain credit may be issued for the unused value of the Season Pass under the following circumstances; a serious, long term medical condition, out-of-region job relocation, or military service enlistment which prevents the passholder from utilizing the pass for the remainder of the season. The amount of the credit is prorated based on a schedule that is available on BristolMountain.com/Customer-Credit-Policy. Additional rules apply. Inquiries may be directed to (585) 374-6000. Credit requests are not accepted after February 1, 2026.
3. Season passes not purchased through the reload option are issued at the Guest Services Office on weekends starting in October and daily during the operating season. An Assumption of Risks form must be signed by each passholder and an updated photo must be on file before the season pass is issued. The parent or legal guardian of each minor passholder will sign an Assumption of Risks form on behalf of the minor before the season pass is issued.
4. Season passes, and associated benefits are valid during the 2025-26 operating season and will expire after the close of this season. The operating schedule is weather and operationally dependent.
5. Season passes must always be carried on the left-hand side above the waist. Season passes are non-transferable. The falsification, forgery, or alteration of a season pass or the willful use or impersonation by anyone other than the passholder is prohibited and will lead to arrest for theft of service. Bristol Mountain reserves the right to revoke a season pass for any reason.
6. Report a lost season pass to the Guest Services Office. The lost or forgotten pass replacement cost is \$5 at time of pass issuance.

1,200' VERTICAL SEASON CARD POLICIES

1. Visits redeemed from a Season Card are valid during the 2025-26 operating season and will expire at the close of the season.
2. Season Card purchases are non-refundable. Refunds and/or credits are not issued for unused visits on a Season Card. No refunds are given for unreceived Season Card claims.
3. Each Season Card comes with 1 card for direct-to-lift access. Additional cards can be purchased for \$5 per card. The cards will be mailed prior to the start of the operating season. During the operating season the cards can be picked up at the mountain.
4. Report a lost card to the Guest Services Office. Replacement cost is \$5.
5. The unauthorized sale of cards or lift tickets redeemed from cards on Bristol Mountain property is prohibited. Violation will lead to card forfeiture and revocation of skiing privileges.

BRISTOL FLEX PASS & 3x3 TWILIGHT FLEX PASS POLICIES

1. Bristol Flex Passes are not transferable and may only be used by the guest who they were issued to at the time of purchase. The falsification, forgery, or alteration of a Flex Pass or the willful use or impersonation by anyone other than the passholder is prohibited and will lead to arrest for theft of service. Bristol Mountain reserves the right to revoke a Flex Pass for any reason.
2. Refund requests received by October 1, 2025 will be honored for any reason. A refund in like purchase manner less a \$50 fee per transaction, or a Bristol Mountain credit for the full amount of the purchase price may be issued. Refunds are not issued for any reason after October 1, 2025, with the exception of requests under the following circumstances; a serious, long term medical condition, out-of-region job relocation, or military service enlistment which prevents the passholder from utilizing the pass for the remainder of the season. The amount of the credit is prorated based on a schedule that is available on BristolMountain.com/Customer-Credit-Policy. Additional rules apply. Inquiries may be directed to (585) 374-6000. Credit requests are not accepted after February 1, 2026.
3. Flex Passes not purchased through the reload option are issued at the Guest Services Office on weekends starting in October and daily during the operating season. An Assumption of Risks form must be signed by each passholder and an updated photo must be on file before the Flex Pass is issued. The parent or legal guardian of each minor passholder will sign an Assumption of Risks form on behalf of the minor before the flex pass is issued.
4. Flex Passes are valid during the 2025-26 operating season and will expire after the close of this season. The operating schedule is weather and operationally dependent.
5. Flex Passes must always be carried on the left-hand side above the waist.
6. Report a lost Flex Pass to the Guest Services Office. The lost or forgotten pass replacement cost is \$5 at time of pass issuance.

PHOTO AND VIDEO POLICY

Bearer grants Bristol Mountain permission to use his/her image in advertising and promotional materials in the event their image is captured on the premises.

GATEWAY CARDS

Bristol Mountain is not responsible for lost Gateway Cards. This card remains the property of Bristol Mountain and may be revoked without refund at any time for misconduct or nuisance caused by the holder.