

Guest Services Supervisor

This position requires someone who is energetic, outgoing, detail oriented, and able to maintain a high level of customer satisfaction while upholding confidentiality, quality control, and a secured work environment. The Guest Service Supervisor is responsible for the daily operations of the Department including tickets and Guest Service staff and all of their components. This is an active working supervisor position that not only involves overseeing daily operations, staff, and reporting, but will also work other duties as required from the management team.

Qualifications:

- 1-2 years supervisory experience
- 18 years of age or older and prior work experience
- Passionate about the outdoors and snow sports
- Excellent customer service skills
- Must have excellent written and verbal communication skills
- Must be able to stand for long periods of time
- Attention to detail and ability to remain focused in a very busy environment
- Cash handling experience
- Must be flexible and available to work weekends, weekdays, evenings, and holidays as needed,
- Able to handle stress and remain composed both with guests and staff
- Active ski or snowboard interest a plus

Hours:

- Hours of employment are dependent on business demands